

# Elizabeth Milner

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## Work Experience

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### **Arcade Attendant**

Family Entertainment Group - Sandusky, OH

January 2021 to October 2022

Sold game cards upsold different package levels

Was in charge of selling attractions and games

Used customer service to deescalate situations

### **Magiquest Attendant**

Great Wolf Lodge - Sandusky, OH

October 2021 to July 2022

Sell wands magiquest games and accessories

Register wands

Run the POS, registration computer, and the game computer

Walk magis through how to play and through any trouble areas

Help multiple guests at the same time

Sweep/mop the store

Follow opening/closing procedures

### **Crew Member**

Mcdonalds - Sandusky, OH

August 2020 to January 2021

Food table

Grill

Fry station

Back wall

- Worked in a high pressure environment
- Maintained quality control
- Bagged meals for customers
- Made food
- Took out trash and recycling
- Swept and mopped Kitchen
- Maintained a positive attitude

## **Crew Trainer**

Taco Bell - Sandusky, OH

May 2019 to August 2020

Run cash register

Make food

Take orders

Train new employees or current employees moving position

- Worked in a fast paced environment
- Handled customer care
- Greeted customers
- Operated the cash register
- Took phone calls
- Prepared food and drinks
- Relayed food and drink orders
- Restocked merchandise
- Took out trash and recycling
- Maintained a positive relationship with coworkers
- Provided friendly service

## **Lifeguard**

Kalahari Resorts - Sandusky, OH

December 2018 to April 2019

Surveyed my water area

Measured smaller guest

Made sure life jackets were worn by smaller guests

## **Sweep**

Cedar Point - Sandusky, OH

April 2012 to July 2014

Swept the park

Gave maps

Gave simple and clear directions

## Education

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### **High school diploma**

## Skills

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- Kitchen Experience
- Cash Handling
- Lifeguard
- Swimming
- Quality Control

- Food Production
- Food Service
- Upselling
- Customer service
- Food Handling
- Food Safety
- Cleaning Experience
- Busser

## Certifications and Licenses

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### Lifeguard Training

## Assessments

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### **Food service: Customer situations — Highly Proficient**

January 2021

Ensuring customer satisfaction, prioritizing tasks, and suggesting products in a food service setting

Full results: [Highly Proficient](#)

### **Verbal communication — Highly Proficient**

January 2021

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

### **Customer focus & orientation — Highly Proficient**

January 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

### **Memorization — Familiar**

January 2021

Committing product or merchandise information to memory and recalling it at a later time

Full results: [Familiar](#)

### **Supervisory skills: Motivating & assessing employees — Proficient**

April 2021

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.