

Provide exemplary results in a competitive business environment leading to improved performance and cohesive teams

Results-oriented General Manager distinctly experienced at providing strategic solutions and enabling problem solving and improving operational efficiency. Experienced in all business operations, residential construction practices, Texas Real Estate Regulations, and Food / Restaurant Management. Committed to establishing the highest standards and promoting company values.

AREAS OF EXPERTISE

- | | |
|---|---|
| <input checked="" type="checkbox"/> Customer Relations | <input checked="" type="checkbox"/> Management Training & Development |
| <input checked="" type="checkbox"/> Operations | <input checked="" type="checkbox"/> Profit & Loss |
| <input checked="" type="checkbox"/> Labor Management / Scheduling | <input checked="" type="checkbox"/> Strategic Planning |
| <input checked="" type="checkbox"/> Experience Supervising Mgmt & Staff | <input checked="" type="checkbox"/> Experienced in Multi Unit Mgmt |

EXPERIENCE & ACHIEVEMENTS

SOUTHERN HOME INSPECTORS, Sugar Land, Texas

2002- Present

Southern Home Inspectors is a residential home inspection business serving Harris, Fort Bend and surrounding counties.

Owner / Operator

Provide home inspections to new home buyers throughout the Houston area

- Coordinated and Directed Inspections with Buyers, Buyer's Agents and Listing Agents.
- Inspect New and Resale Properties according to Texas Real Estate Commission Standards including Structure, Foundation, Roof and Attic, Plumbing, Mechanical, Electrical and Appliances.
- Continually increased net profit while combating a saturating market of inspectors.
- Provided detailed reports requiring great attention to detail.
- Licensed by Texas Real Estate Commission.
- Member of the International Association of Certified Home Inspectors
- Proficient in Word / Excel / Computer Skills

Luby's Cafeteria Inc. was a San Antonio based cafeteria chain once operating over 230 stores across the lower central and eastern states.

General Manager

- Served as General Manager at the Galleria Houston location for over ten years.
- Opened and Operated the Fort Worth "Flagship" unit with Multi-Unit Service Locations as a General Manager.
- Opened the San Antonio "Flagship" unit with Multi-Unit Service Locations as the Associate Manager.
- Opened and Operated Luby's First Drive Through Operation.
- Managed the Largest Location with the Highest Gross Lunch Volume with Multiple Service Locations
- Operated as a Training Center for New Management Trainees for the Houston Area.
- Implemented and Managed Training for Safety and Health Standards. Responsible for Full Implementation of All Programs including Interviewing and Loss Prevention.
- Organized the Openings of New Units Training Staff on Food Production and Guest Service
- Based as a Manager in San Antonio, Houston and Fort Worth locations.
- Selected to Serve on Numerous Committees Giving Input to the Corporate Level on Operations.

EDUCATION

Bachelor of Business Administration

TEXAS A&M UNIVERSITY, College Station, Texas, U.S. (1981)

Professional Home Inspection License

TEXAS A&M COMMERCE, Commerce, Texas, U.S. (2002)

Texas Real Estate Sales License

Champions Real Estate, Houston, Texas, U.S. (2018)

